



Norbury Practice



Norbury practice treatment room

## The Team

### NORBURY AND MAYDAY HOSPITAL

(M) **Dr M K Vasant MBE**

BDS MGDS RCS (Eng) MGDS RCS (Ed) FFGDP (UK) FDS RCS (Ed) Dip Dent Imp (RCS Eng) \*1973

(F) **Dr V Chopra**

BDS MDS MSc (Implantology) \*1987

### NORBURY PRACTICE

(M) **Dr R Bolaky** BDS (Lon) MFGDP (UK) \*1991

(M) **Dr R Nath** BDS (Lon) \*1997

(F) **Dr N Patel** BSc(Hons) BDS (Glas) MFGDP (UK) \*2004

(F) **Dr L Fowler** DDS MFDS RCS (Eng) \*1997

### Dental Hygienists

(F) Emma Macdonald and (M) Dr Ben Shorten BDS (Lon)

\*Date of initial qualification / Gender in Brackets

## Confidentiality

Strict confidentiality of patient records is maintained at all times. Records will not be passed onto any third parties without the patients express permission.

## Complaints

If you have any complaints, please speak to the Complaints Manager, who is then responsible for our in-house complaints procedure.

## Opening Times

### Mayday University Hospital

Tuesdays only 9.00am – 12.30pm

### Norbury Practice

Monday 8.00am – 8.00pm (Late night)

Tuesday – Friday 8.00am – 5.30pm

Saturday 8.30am – 1.00pm

## Booking Appointments

Please ring 020 8764 1424. Specify you are Mayday staff and an appointment will be made at either the main Norbury practice or at Mayday hospital. On Tuesday mornings you may contact us on 020 8401 3000 ext 4300. You may also e mail request for appointments [appts@mkvasant.co.uk](mailto:appts@mkvasant.co.uk)

## Emergency Service

If you are in pain during surgery hours, please telephone and every effort will be made to see you as soon as possible. For emergency treatment outside normal surgery hours contact Croydent on 0845 000 4567 or see [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk).

### Mayday University Hospital

London Road,  
Thornton Heath  
Surrey CR4 7YE

### Norbury Practice

1210 London Road, Norbury,  
London, SW16 4DN

Providing NHS Dentistry 



## Mayday University Hospital Staff Dentist

Call 020 401 3000 ext 4300  
(Tuesday mornings only)

020 8764 1424 Norbury practice  
(other days)

You may also request appointments  
by email: [appts@mkvasant.co.uk](mailto:appts@mkvasant.co.uk)



**If you are a new patient, we would like to take this opportunity of welcoming you to our practice. Dr M K Vasant and Associates have been appointed since 1985 to provide NHS dental treatment to all staff of Mayday NHS trust.**

## Location

We are located in the Dental Department of the hospital, which is on the first floor above the Woodcroft entrance. Tuesday mornings only. You may also be seen at our Norbury practice on any day during normal practice hours. The Norbury practice is located at 1210 London Road, Norbury, SW16 4DN.

## The Practice

We are a 6-practitioner surgery also employing the skills of two dental hygienists and specialists in Oral Surgery and Prosthodontics (Crowns, Bridges and Implants). Some of the dentists are in attendance on a part-time basis. We are an approved training practice of the London Deanery for Vocational Dental Training. We employ two dental hygienists who apart from scaling and polishing teeth are trained to give advice on promoting oral health.

In certain cases we may refer patients to colleagues who have special skills in certain types of treatment. Other Services Available Privately:

- Invisible braces
- Tooth whitening
- Mouthguards
- Fresh breath treatment
- Cosmetic dentistry
- IV Sedation dentistry
- Dental implants

## Our Aim

We hope our surgeries have been equipped to create a comfortable and relaxing atmosphere in which to treat you. We are always happy to hear your comments.

## NHS Treatment & Charges (April 2009)

At present NHS patients pay according to the charge band appropriate to the treatment required. If, following a checkup you need further treatment, we will give you a treatment plan outlining an estimate of the costs involved.

The NHS provides all the treatment necessary to secure and maintain your oral health. You may also choose to have some treatments (i.e. cosmetic) provided privately. Both NHS and private treatment are available at the same time by agreement with your dentist. We are happy to discuss these options with you.

### Band 1

Examination, radiographs & cleaning .....**£16.50**

### Band 2

Fillings, root canal fillings & extractions.....**£45.60**

### Band 3

Laboratory items e.g. dentures, crowns etc.....**£198.00**

Some NHS patients are entitled to either full or partial exemption from NHS charges. If you think you may qualify please ask e.g. expectant mothers or persons named on a valid NHS tax credit exemption certificate. NHS charges are reviewed annually by the Department of Health.

## Appointments

We always try to see patients at the appointed time. If you are kept waiting there is usually a good reason. Please be patient. If you have to cancel an appointment we require wherever possible, 24 hours notice.. It is appreciated that due to the nature of your work at the hospital, you may not be able to leave at the scheduled time. Unfortunately, for us, cancellations/non attendance are expensive waste of our resources (we supply our staff and pay a sessional rent to the trust).

We therefore urge you to schedule your appointments for the hospital session or the practice at the time when you are not likely to have to cancel it. Please note, if you fail or cancel your appointment at short notice, under the PCT regulations we are allowed to “strike you off” from our NHS list.

## Facilities for the Disabled

The facilities at Mayday Hospital are on the first floor with lift and wheelchair access. However, at our Norbury practice, we have special ground floor facilities to assist people in wheelchairs.

## Keep Us Informed

We require a current Medical History to assist our diagnosis and treatment. This is confidential. We may ask you about any drugs you are taking. Please make a note of their names and tell us about them when you attend. If you change address or telephone number, please let us know as soon as possible. We utilise an email and SMS reminder service. Please ensure we have your mobile phone number or email address.

## Dental Care

We stock a full range of hygiene products (toothbrushes, mouthwashes, dental floss, denture cleaners etc). Ask at reception.

## Foreign Languages

Languages spoken at this practice include English, Hindi, Gujarati and French.

## Patient Responsibilities

Always follow your dentist's advice to prevent tooth decay and gum disease. Charges are payable generally in advance or with the consent of your dentist, at the time when treatment is provided.